

# MATATIELE LOCAL MUNICIPALITY



**MATATIELE**

LOCAL MUNICIPALITY

## **CUSTOMER INCENTIVE SCHEME POLICY**

<u>POLICY INFORMATION</u>	
<u>DATE OF COUNCIL ADOPTION:</u>	27 /03/2024
<u>COUNCIL RESOLUTION NUMBER:</u>	CR 588/27/03/2024
<u>POLICY NUMBER:</u>	MLM/BTO/P08

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**MR. LMATIWANE**  
**MUNICIPAL MANAGER**

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**CLLR. S. MNGENELA**  
**MAYOR**

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**CLLR N NGWANYA**  
**SPEAKER COUNCIL**

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**DATE**

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**DATE**

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**DATE**

Authority	Date
HOD Approval	
MM Approval	
Council Approval	
Date of next Review	

### Approval of Policy

Please note that the implementation of the policy contained in this document is subject to approval and signing off by all relevant Heads and/or Committees, including but not limited to:

- Municipal Manager; and
- Municipal Council.

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Policy on Final Customer Incentive Scheme effective 01 July 2024

*Where Nature, Agriculture, Tourism are Investments of Choice.*

Electrical Services: 079 522 9770 Prepaid Sales: 079 523 327 Finance Office: 039 737 3565 Disaster and Fire: 039-2560610/079 523 2223  
Police(SAPS): 039-7379904/9905 Waters: 082 520 1476 Ambulance: 10177 Traffic: 079 522 9774



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## **OBJECTIVE**

The objective of the policy is to provide a framework for:

- Attracting industrial development to the municipal area by offering financial incentive;
- Incentivising certain categories of debtors upon settlement of debt and rewarding ratepayers whose accounts are paid timeously.

## **2. INCENTIVES**

The incentives to be offered will be reduced Property rates and Consumer tariffs applicable to properties utilised for new industrial development within the municipality's area of jurisdiction. The reduction in tariffs to be based on a discount offer in relation to additional jobs created by the industry; OR

The incentives will be offered in the form of discounts to certain categories of debtors upon settlement of debt (as determined by Council from time to time).

## **3. GUIDELINES FOR INCENTIVES ON INDUSTRIAL DEVELOPMENT**

Discounts be effected for new industry based on the following:

- 3.1. Calculated as a percentage of the number of persons employed against a base of 100;
- 3.2. Calculation of discount to be performed on a monthly basis;

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- 3.3. Discount only be effected if substantiating proof of employment is submitted on a monthly basis which must include –
  - 3.3.1. A listing of all employees with Identity numbers, Municipal addresses and details of their monthly remuneration;
  - 3.3.2. A certified copy of the monthly return to the Department of Labour regarding Unemployment Insurance (as administered by SARS);
  - 3.3.3. A certificate from an accountant, regulatory body, to the extent that the employment details submitted is true and correct. Proof of proper registration of such accountant to be submitted prior to the issue of first confirmation certificate; and
  - 3.3.4. The discount to be applicable for a period not longer than five (5) years from date of first effect.
- 3.4. The discounts offered will be calculated on the discretion of the municipality.

#### 4. **QUALIFYING CRITERIA**

- 4.1. The business must be conducted on a property suitably zoned in terms of the Town Planning Scheme for the conduct of such enterprise;
- 4.2. The business must be a new development, and not the expansion of an existing enterprise or replacement thereof; and
- 4.3. All employees must receive at least the minimum wage as determined for the applicable industry and area in terms of the regulations in that respect.



- 4.4. For other incentives (as determined by Council) to all other debtor categories; all debtor types (**excluding** government and indigent beneficiaries) qualify for the incentives.

5. **INDIGENT SUPPORT SAVINGS**

For industrial development purposes; a monthly review of the employee listings will be compared to the Register of Indigent persons by the Indigent Support persons by the Indigent Support Clerk, and removed from such register, and support, when employment is confirmed.

For other incentives (as determined by Council) to all other debtor categories; indigent beneficiaries do not qualify as the municipal subsidy for services is enjoyed.

